

COVID-19 (CORONAVIRUS) UPDATE

April 30, 2020

The safety of our patients and staff is our top priority at OrthoNeuro. We have been meticulous in following the published CDC guidelines and adjusting daily as indicated. As a precaution, several safety process and policy changes have been made at our offices. OrthoNeuro is committed to providing our patients with the care they need for all serious, painful, or debilitating orthopedic or neurological conditions.

PLEASE RESCHEDULE YOUR APPOINTMENT IF:

- You are experiencing flu-like symptoms such as fever, cough, shortness of breath, and fatigue
- You have traveled to a highly affected geographic area in the last 14 days
- You have been exposed to anyone identified as having COVID-19

OFFICE VISITS

All patients, physicians and staff will be required to wear a face mask/ covering when in our buildings. We prefer that patients bring their own mask, however, if you do not have one, we will provide you with one. **We require that all patients and staff be screened and have temperatures taken upon entering.** If you have a fever of 100.4° or higher, answer “yes,” or exhibit symptoms during the screening, you will be asked to reschedule your appointment.

Visitors accompanying our patients will be asked to wait in their cars unless the following applies:

- Visitor is necessary for the support of the patient’s activities of daily living
- Visitor is necessary for the exercise of power of attorney or court-appointed guardianship
- Visitor is a parent, foster parent, or guardian of a patient 21 years of age or under

No Children (unless they are the patient) will be allowed on-site.

We are currently limiting the number of people in our waiting rooms to maintain social distancing. You may be asked to wait in your car prior to your appointment if our waiting area reaches capacity. Once safe access is available, you will be called to return to the office.

TELEMEDICINE APPOINTMENTS

For our patients at high risk or with health or safety concerns with in-person visits, OrthoNeuro offers telemedicine for rechecks and post-op appointments. To request a telemedicine appointment, complete the form at www.orthoneuro.com/telemedicine.

YOUR SURGERY

Effective May 1, 2020, elective outpatient surgeries will be allowed in Ohio. If your surgery was impacted by the ban on non-essential surgeries, we will be contacting you soon to reschedule.

OUR OFFICES

OrthoNeuro has protocols in place to provide consistent protection and social distancing for our patients and staff at all times. As healthcare providers, state regulatory agencies require that we maintain strict standards for disinfection and sterilization. With the current COVID-19 epidemic, we have taken these measures to another level by increasing frequency and broadening our standard protocol.